

Accelerate Your Growth

InSource InSider® Partner+

Delivering value-add services that meet your unique needs.

As the adoption of Industry 4.0 technologies continues to grow across manufacturing and industrial operations, system integrators and partners are being asked to support a wider range of software, projects, and customer needs. InSource InSider® Partner+ is designed to help your team build expertise faster with access to training, expert support, and technical resources that strengthen delivery capabilities and expand software knowledge.

With InSource InSider® Partner+, your team can onboard new resources more quickly, upskill existing engineers, and access practical support when project demands increase. By combining learning, expert guidance, and a growing library of resources, InSider helps your organization deliver with greater confidence.

Community. Learning. Technology



InSource InSider Partner⁺ - Features and Benefits

InSource InSider[®] Partner⁺ offers a practical way for system integrators and partners to strengthen internal software knowledge, support project execution, and access expert guidance when needed. Through training, technical support, and exclusive content, your team can expand its capabilities while building confidence across the AVEVA portfolio.

Our tools and collaborative resources are designed to support onboarding, upskilling, troubleshooting, and delivery, helping your team stay ahead as customer needs and industrial software environments continue to evolve.

ACCESS TO TRAINING FOR YOUR TEAM

Training helps your team build and maintain the software knowledge needed to support customers, deliver projects, and expand into new technologies with confidence. Whether you are onboarding new engineers or helping experienced team members strengthen their expertise, InSource InSider[®] Partner⁺ provides access to training resources that support continuous development.

InSource InSider Partner⁺

- Enjoy unlimited training for your site
- **8 virtual instructor-led or self-paced classes**
- Training aligned to the technologies and project needs most relevant to your team
- Flexible options to help new and existing resources build software knowledge at their own pace

This access helps your organization grow internal capabilities, reduce ramp-up time, and better prepare your team to support implementation, configuration, and ongoing client needs.



InSource InSider Partner⁺ - Features and Benefits

SCHEDULE AN EXPERT

Need to talk to an expert? As an InSource InSider[®] Partner+ subscriber, your team has access to InSource Solutions' intellectual property through our people, making it easy to schedule time with product and industry experts when you need additional support.

InSource InSider[®] Partner+ includes 24 hours per year of Schedule an Expert time, executed remotely and scheduled based on best-effort availability.



This time can be used to support:

- Coaching from operational or technical experts
- Troubleshooting and hyper-support
- How-to guidance for unfamiliar functionality or new project requirements
- Best-practice discussions around architecture, deployment, and product use

Whether your team needs an expert available during a customer upgrade, support for a new software deployment, or guidance on an unfamiliar application, Schedule an Expert gives you direct access to experienced specialists without the need for a separate engagement.

* A maximum of 16 hours can be consumed in any month

InSource InSider Partner⁺ - Features and Benefits

INDUSTRY AND PRODUCT FORUM

Our Forum serves as an outstanding platform for your team to inquire about and gather suggestions from fellow users regarding their utilization of the same software. It provides an avenue for open discussions, enabling you to ask questions and benefit from the experiences and insights of others in the community. The Forum fosters knowledge sharing and collaboration, offering valuable opportunities to learn and optimize your software usage based on real-world practices.

- **Knowledge sharing:** Build a community of knowledge around the software by connecting with peers and experts to exchange insights, ask questions, and learn from practical experience.
- **Community building:** Foster connections with other users and partners who share similar goals, challenges, and project experiences, creating opportunities for collaboration and idea sharing.
- **Client support:** Give your team a place to seek advice on software use, project delivery, and technical challenges, while also benefiting from the perspective of InSource experts.
- **Tricks of the trade:** Explore use cases, lessons learned, and suggestions from peers that can help your team improve software usage and delivery approaches across customer environments.

MEMBERS ONLY CONTENT

InSource InSider[®] Partner+ provides access to members-only content that includes detailed guidance, technical resources, and example solutions based on experience across our software offerings. These resources are designed to help your team move faster, support self-driven work, and reduce the.

Examples of available content may include:

- Downloadable content to support quick-start applications
- Example code snippets and configurations
- Example Dream Report configurations for pulling in Historian data
- Example MES database queries for use in reporting tools such as Power BI
- Pre-built App Server objects with faceplates and animated graphical symbols
- Vertical-focused HMI content and example graphics packages

OTHER BENEFITS

InGeniusAI

InSider subscribers have access to InGeniusAI, our AI-driven chat tool that draws from hundreds of official AVEVA product documents and help files, along with thousands of closed support cases and resolutions. Similar to ChatGPT, InGeniusAI answers from a curated AVEVA-focused dataset, helping your team find answers faster and navigate technical questions more efficiently.

InSource InSider Partner⁺

	Benefits	Retail Value
InSource Training	Unlimited virtual instructor-led OR self paced classes	\$22, 400
Schedule an Expert	24 Hours per year	\$6,000
Industry and Product Forum	Included	Priceless
Members Only Content	Included	Priceless
InGeniusAI	Included	\$2,000

About InSource Solutions

We specialize in delivering AVEVA's portfolio of engineering, operations, and performance solutions to customers across manufacturing and industrial operations. Our mission is to revitalize manufacturing and industrial operations, enabling organizations to adopt and sustain digital transformation with confidence - driving over \$1 billion in measurable impact.

InSource Solutions empowers our clients to turn ambition into action through a unique combination and expertise in technology, professional and managed services, and change management. From strategy and system implementation to training, workforce enablement, and ongoing transformation, we align people, processes, and technology to deliver and sustain real business outcomes.

With nearly 30 years of industry experience, we bring unmatched dedication to helping clients improve performance, upskill teams, and unlock real-time insight, making transformation achievable, practical, and lasting.